

**Grievance Redressal Forum
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satapathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)

Ref: GRF/Burla/Div/SED/ (Final Order)/

2224 (1)

Date: 30/12/24

Present:

Sri A.K. Satapathy, President
Sri B.Mahapatra (Co-opted Member)
Sri A.P.Sahu Member(Finance)

1	Case No.	BRL/842/2024			
2	Complainant/s	Name & Address	Consumer No	Contact No.	
		Seikh Zabir Hussain Snsinghari, Baijamunda Dist- Sambalpur-768006	4118-3301-0315	9078827624	
3	Respondent/s	SDO (E), Hirakud, TPWODL, Sambalpur		Division S.E.D, TPWODL, Sambalpur	
4	Date of Application	26.11.2024			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	√
		3. Classification/Reclassification of Consumers	X	4. Contract Demand Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code, 2019 √			
		2. OERC Distribution (Licensee's Standard of Performance) Regulations, 2004			
		3. OERC Conduct of Business) Regulations, 2004			
		4. Odisha Grid Code (OGC) Regulation, 2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations, 2004			
		6. Others			
8	Date(s) of Hearing	11.12.2024			
9	Date of Order	30/12/24			
10	Order in favour of	Complainant	Respondent	Others	√
11	Details of Compensation awarded, if any.	NIL			

President

Grievance Redressal Forum
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Place of Camp: GRF Office, TPWODL, Burla.

Appeared

For the Complainant- Seikh Zabir Hussain

For the Respondent - SDO(Elect.), Hirakud, TPWODL

GRF Case No- BRL/842/2024

Seikh Zabir Hussain

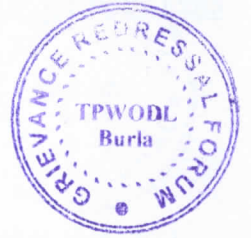
Snsinghari, Baijamunda

Dist- Sambalpur

Consumer No.- 4118-3301-0315

VRS

SDO(Elect.), Hirakud, TPWODL



COMPLAINANT

OPPOSITE PARTY

GIST OF THE CASE

Seikh Zabir Hussain has appeared in the hearing on Dt.11.12.2024 at GRF Office, TPWODL, Burla and submitted a written complaint wherein he has stated about NSC & penalty issue & requested to solve the same.

SUBMISSION OF OPPOSITE PARTY


The opposite party has not submitted any relevant documents in this case. The complainant has submitted photocopy of NSC application form, penalty assessment order & receipt of bill of 1HP motor purchased.


OBSERVATION


The case is pursued with all documents available in records submitted by the complainant and merit of the case. On examining the case in details, the Forum observed that both parties have appeared before this Forum on 11.12.2024. During course of hearing the complainant has admitted that the opposite party has already release the NSC on 07.12.2024 as applied w.r.t UPAN No TPW10913995. Hence, it is found that the grievance of the complainant has been resolved. In this effect the complainant has also submitted a letter to this Forum. Further, it is seen that there is penalty case lodged by opposite party on the complainant for which this Forum is having no jurisdiction. However, for settlement of penalty case the complainant is advised to approached to the authority of opposite party (penalty settlement committee of TPWODL) or the appellate authority (Electrical Inspector, Sambalpur) as per suitability of the complainant.

Hence the instance case petition is hereby dismissed.

Accordingly, the case is disposed of.


(B. Mahapatra)
(Co-Opted Member)
Co-opted Member
Grievance Redressal Forum
TPWODL, Burla - 768017


(A.P. Sahu)
Member (Finance)
Member
Grievance Redressal Forum
TPWODL, Burla - 768017


A.K. Satapathy
(President)
President
Grievance Redressal Forum
TPWODL, Burla - 768017

Copy to:

1. Seikh Zabir Hussain, Snsinghari, Baijamunda, Dist- Sambalpur
2. Sub-Divisional Officer (Elect.), Hirakud, TPWODL with the direction to serve one copy of the order to the Complainant/Consumer.
3. Executive Engineer (Elect.), SED, TPWODL, Sambalpur.
4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.orerc.org under the "head "Cases->"GRF".